



CASE STUDY · COMMERCIAL

Weaver donates a Microsoft 365 and security upgrade to Hill Country Community Needs Council.

A donation-funded nonprofit had one overwhelmed IT staff member and no central data storage. Weaver donated the services, software and support to modernize and secure its environment.



CUSTOMER

Hill Country Community
Needs Council

INDUSTRY

Social Services

PARTNERS

Microsoft
Bitdefender

ACCOUNT EXECUTIVE

Tammy Vollmar

THE CHALLENGE

Service came first, and IT fell behind.

Founded in 1983, Hill Country Community Needs Council (HCCNC) coordinates 28 programs that meet the essential needs of families, children and the elderly in Gillespie County, serving more than 4,000 people each year.

HCCNC is supported by local organizations, businesses, residents and schools, along with law enforcement and the Gillespie County Ministerial Alliance. It relies primarily on donations, directed to programs and resources for community members in need. With the focus on service delivery, its IT infrastructure had been neglected.

The organization reached out to Weaver for helpdesk support because its sole IT staff member was overwhelmed. On a visit, Weaver found outdated technology and no centralized data storage.

THE STARTING POINT

28 programs

Serving families, children and the elderly

4,000+

People served each year, with IT supporting every program

1 IT staffer

A single, overwhelmed IT staff member

THE APPROACH

The Weaver Way: meet the need, respect the budget.

Recognizing HCCNC's budget constraints, Weaver proposed a solution and approved the donation of all the necessary services, software and support. The plan covered a detailed assessment, a move to Microsoft 365, stronger security on every computer and training so staff could keep the new environment running smoothly.

PROJECT CAPABILITIES

IT infrastructure assessment	Microsoft 365 migration	Multi-factor authentication
Bitdefender virus protection	Computer repair and optimization	Ongoing training and support



Our mission is to empower organizations like HCCNC with the right IT solutions to enhance their operations and service delivery. This project is a testament to our commitment to making a positive impact in the community.

TAMMY VOLLMAR · ACCOUNT EXECUTIVE, WEAVER TECHNOLOGIES

THE RIGHT IT SOLUTION

Microsoft 365, stronger security and every device in use.

Weaver moved HCCNC to a more business-friendly environment and closed the most important security gaps, at no cost to the organization.

COLLABORATION

Microsoft 365

Email management migrated to Microsoft 365, with centralized, secure data storage and better communication.

SECURITY

MFA and Bitdefender

Multi-factor authentication enabled and Bitdefender virus protection installed on every computer.

RESOURCES

Hardware put back to work

A computer previously deemed unsalvageable was repaired, so every available resource was used.

THE RIGHT TIME

Assess, implement, then support.

Weaver executed the project in planned stages. After a detailed assessment of HCCNC's infrastructure, the team completed the migration and security work, then provided ongoing training and support so staff could operate and maintain the new system with confidence.

1

Assess

CRITICAL NEEDS

Existing infrastructure evaluated, including outdated technology and storage gaps.

2

Implement

MICROSOFT 365

Email migrated, MFA enabled, Bitdefender installed and a computer repaired.

3

Support

ONGOING

Training and support so staff can maintain the new environment.

✓

Donated

NO COST

All services, software and support provided at no cost.

OUTCOMES

More time for the people they serve.

HCCNC now has centralized, secure data storage, better collaboration and communication, and more efficient, effective IT. Staff time once spent on technology problems is freed up for service delivery, increasing the organization's overall efficiency.

■ Centralized and secure data storage	■ Enhanced collaboration and communication	■ Stronger security with MFA
■ Virus protection with Bitdefender	■ Staff time freed for service delivery	■ Services and software at no cost

THE RIGHT REASON

Giving back to the community

Donating services, software and support let HCCNC keep its funds focused on providing essential services to people in need.

The right solution for the budget

Weaver matched the work to what the organization needed and could sustain, and made full use of the hardware it already had.

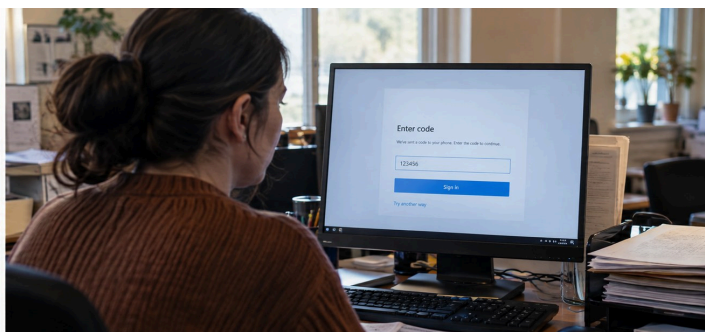
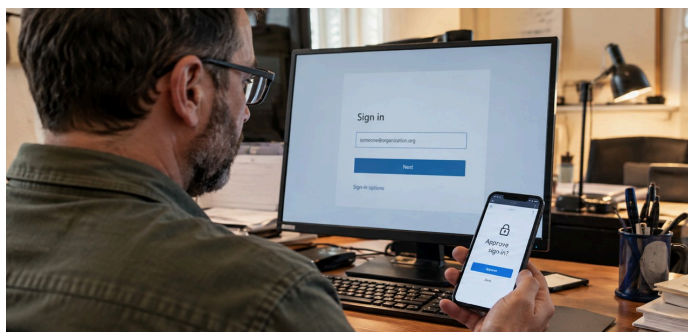
A COMMON CHALLENGE IN COMMUNITY NONPROFITS

Nonprofits put their resources into the people they serve, and IT often runs on one staff member or volunteers. Centralized storage, basic security like MFA and antivirus, and a supported platform go a long way toward protecting the mission.

Stretched thin on IT?

Weaver can take a look at your environment and help you find practical, budget-conscious next steps.

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WEAVER

ABOUT WEAVER

Dell Titanium Partner. Since 2006, Weaver has helped organizations build IT strategy and security so they can focus on their craft. We serve education, state and local government, healthcare and commercial customers across the U.S. and internationally.

Right IT Solution.
Right Time. Right Reason.